



Servicegram

Service Headquarters 265 N. Hamilton Rd. • P.O. Box 13150 • Columbus, Ohio 43213-0150 • 614/861-1350 • FAX: 614/861-5017

POLICY BULLETIN _____

PRODUCT: DEHUMIDIFIERS

COMPLAINT: FROSTING OR ICING OF COOLING COILS

The evaporator (cooling coils) in the rear of the dehumidifier may frost when the dehumidifier is first started. This is normal and the frost usually disappears after 30 or 40 minutes operation. Frosting can also occur when the room temperature and relative humidity conditions are too low. This often occurs in the fall, winter and spring months, or when the home heating system is operating.

The dehumidifier is designed to operate in conditions with room temperatures of at least 65° F. and relative humidity above 60%. Continued operation in temperatures and relative humidity conditions lower than those just stated will cause continual frosting of the evaporator and is an indication that further dehumidification is unnecessary. It could also cause damage to the system and should be avoided.